

Credit Insurers Association

Bringing Companies Together to Make Things Better

2022 Annual Meeting Agenda

Atlanta, Georgia

November 9 - 11, 2022

Wednesday, November 9th

- 3:00 pm – 3:15 pm President's Welcome and Sponsorship Recognition
- 3:15 pm – 4:00 pm Thoughts on the National Political Landscape
Presenter: **Bill Crane**, Political Commentator,
WSB Radio and Television
- 4:00 pm – 4:45 pm Federal and Regulatory Landscape
Presenters: **John Euwema**, Vice President,
Legislative and Regulatory Counsel, CCIA; and
Beth Kastigar, Lead Counsel, Regulatory Affairs,
Assurant, Inc.
- 5:00 pm – 7:00 pm Welcome Reception
- 7:00 pm Dinner on your own

Thursday, November 10th

- 7:30 am – 8:30 am Breakfast on your own
- 8:30 am – 8:45 am President's Announcements
- 8:45 am – 9:30 am Underwriting Advances in the Last Five Years
Presenter: **James Swinton**, 2nd Vice President,
Underwriting, MunichRe
- 9:30 am – 10:00 am Looking for a Better Way: Continuous Improvement of
Operations
Presenter: **Jamie Ludwig**, Director, Claims &
Operations, CUNA Mutual
- 10:00 am – 10:15 am Break

10:15 am – 10:45 am	Diversity and Inclusion and its Importance to our Industry Presenter: Marvin Jones , LOMA
10:45 am – 11:15 pm	Underwriting Chat Session Moderated by Connie Catterall , Administrative Manager, Financial Products, Pekin Life Insurance Company
11: 15 am – 1:15 pm	Lunch on your own
1:15 am – 1:45 pm	The State of the National Economy Presenter: Dr. Roger Tutterow, Ph.D. , Professor of Economics, Kennesaw State University
1:45 pm – 2:15 pm	Claim Chat Session Moderated by Melissa Piehl , SWBC Life Insurance Company; and Anthony Cox and Andrea Grant , Securian Casualty
2:15 pm – 2:30 pm	Break
2:30 pm – 3:00 pm	GAP – The Good Times Are Over – How Bad Can It Get? Presenter: Lee Bowron , Kerper and Bowron
3:00 pm – 3:15 pm	Business Meeting
3:15 pm – 5:30 pm	Free Time
5:30 pm – 7:00 pm	Reception
7:00 pm – 9:00 pm	Dinner and Trivia

Friday, November 11th

7:00 am – 8:00 am	Breakfast provided by CIA
8:00 am – 8:45 am	COVID Mortality and Morbidity Trends Presenter: Sarah Chansky , MunichRe
8:45 am – 9:45 am	The State of the Credit Industry Presenter: Chris Hause , President, Hause Actuarial
9:45 am – 10:00 am	Closing Announcements - Adjourn