

Credit Insurers Association

Bringing Companies Together to Make Things Better

2021 Annual Meeting Agenda Atlanta, Georgia November 10 - 12, 2021

Wednesday, November 10th

- 3:00 pm – 3:15 pm President's Welcome and Sponsorship Recognition
- 3:15 pm – 4:00 pm General Session: Thoughts on the National Political Landscape
Presenter: **Bill Crane**, Political Commentator, WSB Radio and Television
- 4:00 pm – 4:45 pm General Session: CFPB Update
Presenters: **John Euwema**, Vice President, Legislative and Regulatory Counsel, CCIA; and **Beth Kastigar**, Lead Counsel, Regulatory Affairs, Assurant, Inc.
- 5:30 pm – 7:00 pm Welcome Reception
- 7:00 pm Dinner on your own

Thursday, November 11th

- 7:30 am – 8:30 am Breakfast on your own
- 8:30 am – 8:45 am President's Announcements and Sponsorship Recognition
- 8:45 am – 9:30 am General Session: Risk Management Related to Mitigating Covid Exposure from an Insurers Perspective
Presenter: **James Swinton**, 2nd Vice President, Underwriting, MunichRe

Choose Your Breakout Session

CIA Breakout Session

9:30 am – 10:00 am	Business Meeting
10:00 am – 10:15 am	Break
10:15 am – 10:45 am	Underwriting Chat Session Moderated by Connie Catterall , Administrative Manager, Financial Products, Pekin Life Insurance Company
10:45 am – 11:30 am	Claim Chat Session Moderated by Melissa Piehl , SWBC Life Insurance Company; and Anthony Cox , and Andrea Grant , Securian Casualty
11: 30 am – 1:15 pm	Lunch on your own

Continuing Education Breakout Session

9:30 am – 10:00 am	Rate Filings and State Rate Actions Presented by: Kent Barchers and Chris Hause , Hause Actuarial Solutions, Inc.
10:00 am – 10:15 am	Break
10:15 am – 10:45 am	GAP and Increasing Total Losses with Technology Update Presented by: Lee Bowron , Kerper and Bowron
10:45 am – 11:15 pm	All Things Related to Year-End Financial Planning Presented by: Elaine Pelletier , The Plateau Group
11: 15 am – 1:15 pm	Lunch on your own

1:15 pm – 2:15 pm General Session: The State of the National Economy
Presenter: **Dr. Roger Tutterow**, Ph.D.,
Professor of Economics, Kennesaw State University

2:15 pm – 3:00 pm General Session: Claims Automation
Presenter: **Jamie Ludwig**, Director of Claims,
CUNA

3:00 pm – 5:30 pm Free Time

5:30 pm – 7:00 pm Reception

7:00 pm – 9:00 pm Dinner and Trivia

Friday, November 12th

7:00 am – 8:00 am Breakfast provided by CIA

8:00 am – 8:45 am General Session: Client Engagement/Marketing Training
Presenter, **Melody Williams**, The Plateau Group

8:45 am – 9:45 am General Session: The State of the Credit Industry
Presenter: **Chris Hause**, President, Hause Actuarial

9:45 am – 10:00 am Closing Announcements - Adjourn